



PENRAD Imaging No-Show Policy

Our goal is to provide quality health care to all our patients in a timely manner. No-shows inconvenience not only our providers, but our other patients as well. Please be aware of our policy regarding missed appointments.

Patients who do not show up for their exam will be subject to a no-show fee. No-show fees are the sole responsibility of the patient. This charge cannot be billed to insurance and must be paid in full before scheduling the next appointment. We will not reschedule an exam after the second no-show occurrence. Our no-show fees vary based on the type of exam.

PENRAD Imaging No-Show Fees

Mammography, DEXA, Ultrasound - \$100

CT, Nuc Med, MRI - \$200

PET - \$200 + radiopharmaceutical cancellation fee (if applicable)

We understand that special unavoidable circumstances may cause you to miss your appointment or give inadequate notice. No-show fees in this instance may be waived at the discretion of management.

To cancel your appointment, please contact our scheduling department at (719) 785-9000, option 1. If you have questions about our no-show policy, please contact our billing department at (719) 622-4499.