

Image & Report Online Access Fuji Synapse Mobility



Life. Well seen.

Fuji Mobility Features

1. Access to all **PENRAD Imaging** exam images— **online (browser) or mobile device (app)**
View images - **Advanced Image Viewing and 3D Rendering**
Note: If you have Internet Explorer, it must be **IE 9 or greater**

*Follow steps a - c below **IF** you experience problems or issues:*
 - a. Adobe Flash (**Installed and Updated**)
 - b. Add PENRAD.org to your trusted sites
 - c. Disable pop-up blockers for trusted sites
2. Downloadable App (**available for Apple and Android smartphones & tablets only**) will allow you to view patient images and reports **for finalized exams** from your mobile device
 - a. Go to the **Apple App Store** or **Google Play Store** to download the "**Synapse Mobility Global**" app **for free**
 - b. To Configure the application
 - i. Server Name – **PENRAD Imaging**
 - ii. Address – **mobility.penrad.org**
 - iii. Secure Connection – Select "**On**" (ensure box is checked)
3. View and print a report
4. Allows office staff their own access with referring providers' permission

How to Access PENRAD Images & Reports:

1. Go to **www.PENRAD.org** and click on "**Referring Provider**"
2. Select **red "Log In to Fuji Synapse Mobility"** button to log in.
3. Once logged in, type your patient's name and it will display all patients with that name; *Last Name, First Name*
4. To select your patient, double click anywhere on the study (*or check the box to compare multiple studies / load data*)
5. The report and all available images for the study selected will be displayed in the right column
6. Double click on the item you would like displayed
 - a. Images
 - i. All images pertaining to the study you selected will be displayed on the left side; double click **the image you wish to view**
 - If you would like to see all of the patient's studies, click on the icon in the bottom right corner of the column (hover over the icon – it's labeled **Related Studies**)
 - ii. At the bottom of this column are several icons that will allow you to link and display images in various ways
 - iii. Right click the image and a menu will pop up with other tools
 - iv. To close your image and go back to search another patient, **DO NOT USE YOUR BACK BUTTON**, click on the Study Browser button in the upper left corner
 - b. Reports
 - i. To print your report, click on the bottom right print icon
 - ii. To close your report, click on the **x** in the top right corner

***To open a User Guide**, right click on any exam and select "**Options**", then click on the "**User Guide**" button

***Important** – If someone leaves your practice that has access to images and reports – **CHANGE YOUR PASSWORD!**
Visit <https://reset.penrad.org> Contact PENRAD Imaging @ (719) 785-9000 #4 immediately and we will reset your password for you.

If you have questions, please contact the PENRAD Marketing department at (719) 785-9000 #4

Fuji Physician Portal

Referring Providers Only



Life. Well seen.

Fuji Physician Portal Features - *Referring Provider Access Only*

1. Access to all PENRAD Imaging studies ordered from your practice
2. View the status of your patient exams from scheduling to completion
3. View images – *ONLY applies to patients of your practice.*

Follow steps **a – d** below ***IF*** you experience problems or issues:

- a. Add www.PENRAD.org to your trusted sites
 - b. Enable all Active X controls
 - c. Disable smart screen filter
 - d. Disable pop-up blocker
4. View, print, and save PDF reports directly from the patient's account

How to Access PENRAD Reports & Images through the Physician Portal

1. Go to www.PENRAD.org and click on "Referring Provider" button
2. Select the "Log-In to Fuji Physician Portal" (blue button)
3. Once logged in, you have several ways to find your patients

To begin, click on "View Reports" under the reports section, it'll display a list of your groups' patients

- a. Option 1 - Sort the patients by clicking on the **column headers**
 - b. Option 2 – On the bottom left, click "Find Patient"
 - i. Enter search criteria to display a specific list of patients
 - ii. Click on your patient's **ID** to display a list of their studies
4. You will be able to see the status of your patient's appointment (**Ordered, Cancelled, Scheduled, Arrived, Active, Completed, Provisional, or Final**)
 5. To view the basic order/script you faxed over, click on the **order icon**
 6. You will be able to view the report by clicking on the **report icon**
 - i. At the bottom of the report, click on **Open as PDF** (*once open, you can save the PDF*)
 - ii. Print Report or View Image
 7. To view the image, click on the **image icon** (*which takes you to our Mobility viewer*)
 - i. All images pertaining to the study you selected will be displayed on the left side;
Double-click on the image you wish to view

If you would like to see all of the patient's studies, **click on the icon in the bottom right corner of the column** (hover over the icon – it's labeled **Related Studies**)

- ii. The bottom of this column has several icons which allows you to link & display images in various ways
 - iii. **Right click the image** and a menu will pop up with other tools
8. To open a User Guide, click on the **? button** at the top right corner

***Important – If someone leaves your practice that has access to images and reports – CHANGE YOUR PASSWORD!**
Then contact PENRAD Imaging @ (719) 785-9000 #4 immediately and we will reset your password for you.

If you have questions, please contact the PENRAD Marketing department at (719) 785-9000 #4

Referring Provider Mobility & Physician Portal Instructions

(719) 785-9000
877-6-PENRAD • (877) 673-6723
PENRAD.org