



## PENRAD Imaging's Non-Discrimination and Accessibility Notice

Discrimination is against the law.

**PENRAD Imaging** complies with all applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**PENRAD Imaging** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

## **PENRAD Imaging:**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - ✓ Qualified sign language interpreters
  - ✓ Written information in other formats (large print, audio, accessible electronic formats, etc)
- Provides free language services to people whose primary language is not English, such as:
  - ✓ Qualified interpreters
  - ✓ Information written in other languages

If you need these services, please contact PENRAD Imaging's

Scheduling Department at 719-785-9000 Option #1 or

Registration Department at any Front Desk location

If you believe that **PENRAD Imaging** has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Tim Saxton, Director of Operations @ 3050 N. Circle Dr, Colorado Springs, CO, 80909 719-867-7943 phone, 719-622-4461 fax, or tsaxton@penrad.org

You can file a grievance in person or by mail, fax, or email. If you need assistance filing a grievance:

Laurie West, Director of Human Resources, 719 867-6908 phone or

Kris Leffler, Human Resources Representative 719 867-6909 is available to assist you

You can also file a civil rights complaint with the US Department of Health and Human Services, Office of Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, or 1-800537-7697 (TDD)

HHS Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html